

Privacy Statement – Living Waters Ministries

At **Living Waters Ministries** (“we,” “our,” or “us”), protecting your privacy is a top priority. This Privacy Statement explains how we collect, use, store, and protect your personal information when you visit our website or interact with our services.

1. Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, email address, phone number, mailing address, or other details you provide when making donations, registering for events, volunteering, or subscribing to newsletters.
- **Technical Information:** IP address, browser type, device information, and website usage data collected automatically through cookies and analytics tools.
- **Financial Information:** Payment details provided during online donations, processed securely via our payment partners.

2. How We Use Your Information

We use your information for purposes including:

- Processing donations and issuing receipts.
- Sending updates, newsletters, or important announcements about our programs and initiatives.
- Managing volunteer applications and communications.
- Improving our website and services.
- Complying with legal obligations and reporting requirements.

3. Sharing Your Information

We respect your privacy and do not sell your personal data. We may share information only with:

- **Service Providers:** Trusted partners who assist in payment processing, website hosting, or communications.
- **Legal Requirements:** When required by law or to protect our legal rights.
- **NGO Collaborations:** Only if you have given explicit consent to participate in joint programs.

4. Data Storage and Security

Your information is stored securely on our servers. We implement reasonable technical and organizational measures to protect your data from unauthorized access, alteration, disclosure, or destruction.

5. Your Rights

Under Tanzanian data protection laws, you have the right to:

- Access your personal information.
- Request correction of inaccurate data.
- Request deletion of your data where applicable.
- Withdraw consent for communications at any time.

To exercise any of these rights, please contact us at: info@livingwaters.org.tz.

6. Cookies and Analytics

Our website uses cookies and analytics tools to improve user experience. Cookies help us understand visitor behavior, enhance functionality, and deliver relevant content. You may disable cookies via your browser settings, but some features of the website may not function fully.

7. Links to Other Websites

Our website may contain links to external websites. We are not responsible for the privacy practices or content of these third-party sites. We encourage you to read their privacy statements before providing personal information.

8. Children's Privacy

We do not knowingly collect personal information from children under the age of 13. If we become aware that we have inadvertently collected such information, we will take steps to delete it promptly.

9. Changes to This Privacy Statement

We may update this Privacy Statement from time to time. Updates will be posted on this page with an updated effective date. We encourage you to review this statement periodically.

10. Contact Us

For questions or concerns regarding this Privacy Statement or how your information is handled, please contact:

Living Waters Ministries

P.O. Box 11636

Mwanza, Tanzania

Email: livingwatersministriesmwanza@gmail.com